

# Welcome to a New Utility Billing System that Works for You.

The Inman-Campobello Water District would like to welcome and introduce to you some of the new features that have been implemented in our new billing system. We value and appreciate your business and hope that these new features will provide you with better customer service. If we can be of further assistance, please feel free to contact us

or visit our website at  
[www.icwd.org](http://www.icwd.org).



South Carolina Accounts: (864) 472-2858  
North Carolina Accounts: (828) 863-2295

# A System Designed with You in Mind

The new system will provide you with a new account number. If you pay your bills via a Bill Payment Processing Center or are enrolled in any form of an automatic bill pay through your bank, please make note of your new account number and notify them of the change to ensure your payments are applied in a correct and timely manner.

## Online Customer Access & Bill Pay



By accessing our website at [www.icwd.org](http://www.icwd.org) you can create an online account that will allow you to view your current bill as well as your billing due date, water consumption and payment history. Once your online account is established you will have access to all of these new features as well as the option to pay your bill using MasterCard or Visa.

## Automated 24-Hour Phone Service



You can now call our office at any time for your account balance, due dates and to make payments. Once you are connected the system will easily walk you through making your payment using MasterCard or Visa. This automated feature has added security features so that you can make your payment by phone with less worry. Your payments will be processed safely and quickly.

## Paperless Billing & E-Bill Notification



Would you like to go paperless and receive an email message notifying you that your bill is due? Simply access [www.icwd.org](http://www.icwd.org) and click on the online bill pay option to set up your account profile and choose which option would provide you with the best service. You may choose to receive the email only, or to receive the email and your bill.

## Automatic Bank Draft



For your convenience we offer automatic bank draft as a payment option. Customers who are currently enrolled in our bank draft service will remain enrolled. Automatic bank draft allows your water bill payments to be drafted automatically from your checking account 7 days from the date of your cycle bill. You will still receive your monthly billing statement which will be marked "Bank Draft Do Not Remit."

South Carolina Accounts: (864) 472-2858  
North Carolina Accounts: (828) 863-2295

Inman-Campobello Water District • 5 Prospect Street • Inman, SC 29349 • [www.icwd.org](http://www.icwd.org)